



Casino Sunborn Job Description for:

DEALER – CASINO

DEPARTMENT: Table Games

LOCATION: Casino Sunborn in Gibraltar

SUPERVISOR: Duty Manager and Casino Manager

FIELD OF RESPONSIBILITY:

The Dealer has full responsibility for handling the table games according to the house rules.

TASKS:

- ◆ Handle table games as per established guidelines - Perform functional gaming duties as per the regulations of casino management. Conduct gambling games such as roulette and cards.
- ◆ Welcoming guest, recognizing returning customers and memorizing their names and gaming habits.
- ◆ Create enjoyable and fun atmosphere by attending to players' needs politely.
- ◆ Understand and follow gaming procedures at all times.
- ◆ Maintain game pace fast and smooth by handling cards, chips, money, dice and other equipment efficiently.
- ◆ Remind players about rules and regulations of the games.
- ◆ Ensure that gaming table is ready with required wagers to proceed.
- ◆ Ensure that every bet is within the maximum and minimum table limits.
- ◆ Exchange cash for tokens and chips.
- ◆ Compute players' winnings and losses. Pay out or collect accordingly.
- ◆ Identify rule violations, or note potential security problems. Ensure all casino games proceed smoothly and properly according to Casino Operations. Report any unlawful act to the inspector immediately.
- ◆ Watch out for scammers or cheaters and have them removed from table if necessary.
- ◆ Communicate to inspector/pit boss regarding customer request or disturbed situation which is not in the jurisdiction of casino dealer for further action.
- ◆ Get updated with new games that may be introduced.
- ◆ Perform other duties as assigned
- ◆ Train and coach new dealers.
- ◆ Inspect gaming equipment and report if something is damaged.

PROFILE:

- ◆ Minimum 3 years of experience as a dealer
- ◆ Excellent customer service standards
- ◆ Team player – working well with others
- ◆ Knowledge of roulette and most common card games
- ◆ Fluent English Speaker
- ◆ Speaking Spanish will be considered a major advantage
- ◆ Clean criminal record
- ◆ EU Citizenship
- ◆ Provide at least two points of reference
- ◆ Professional Appearance